Information provided pursuant to Art. 13 of EU Regulation 679/2016 (GDPR)

1. Data Controller

The Data Controller is Veneranda Fabbrica del Duomo di Milano, with registered office in via Carlo Maria Martini 1, 20122 Milan, tax code and VAT number 01989950157 (hereinafter, the "Data Controller").

2. Scope of communication and dissemination of data

Employees and/or collaborators of the Data Controller in charge of managing the Data may become aware of the Data. These subjects, who have been trained in this sense by the Data Controller pursuant to Art. 29 GDPR, will process the Data exclusively for the purposes indicated in this information and in compliance with the provisions of applicable legislation. Furthermore, the Data may be disclosed to possible third parties who process the Data on behalf of the Data Controller as external data processors, such as, by way of example, goods and/or service suppliers, professionals and consultants, and, in any case, third parties adequately selected and equipped with experience, ability and reliability, guaranteeing compliance with the provisions in force in relation to the processing of personal data. The full and up-to-date list of data processors appointed by the Data Controller can be requested by sending an email to the following address privacy@duomomilano.it.

3. Object and purpose of processing

The Data entered (personal data, email address, permanent address, tax code or VAT number) (hereinafter, "Data") will be used in order to allow the Data Controller to fulfil contractual (administrative, accounting and tax) obligations deriving from the concluded sales contract (hereinafter, the "Contract").

Pursuant to Art. 130 Legislative Decree 196/03, Paragraph 4, your email contact details can be used for promotional communications in relation to products or services similar to those of the Contract if concluded online, without prejudice to your right to oppose this processing at any time by exercising your right to opt-out and cancel this service.

Data processing will be marked by principals of correctness, lawfulness, transparency and in compliance with the rules of confidentiality and security.

4. Data storage

The Data will be stored for the time necessary for the execution of the Contract according to the terms of ordinary prescription provided for in compliance with administrative and accounting obligations.

Personal data contained in any ancillary documents for the execution of the Contract, such as consent forms, delivery reports and the return of devices, will be kept for a period of 24 months.

5. Data transfer

Your Data will not be transferred to countries outside the European Union.

6. Data provision

The provision of your Data is not mandatory, but failure to provide the same entails the impossibility of signing the Contract.

7. Legal basis of processing

The legal basis for the processing of your Data lies in the consent given in establishing the Contract and in the needs related to the formation and execution of the Contract.

8. Data security

Adequate security measures are observed according to the Privacy and GDPR Code to prevent, in addition to non-authorised access, the loss of Data and the illegal or incorrect use of the same.

9. Rights of the interested party

Without prejudice to that which is indicated in the preceding paragraphs, you have the right to:

- a) ask the Data Controller for access to the Data and the correction or cancellation of the same or to limit the processing that concerns you or to oppose the processing of the same;
- b) relating to processing founded on the legal basis of consent, revoke your consent at any time, without prejudice to the lawfulness of the processing based on the consent given prior to revocation;
- c) submit a complaint to the National Supervisory Authority;
- d) receive the Data you supplied in a structured, commonly-used and machine-readable format, if applicable in this case (Privacy Guarantor).

To exercise the rights listed above, as well as for any request regarding the processing of Data and the security measures adopted, please contact the following email address privacy@duomomilano.it.

Milan, July 28th, 2025

Veneranda Fabbrica del Duomo